

Division of Student Affairs 2018- 2019 Annual Report Summary

The fall 2018 academic term brought a philosophical change to the Division of Student Affairs, shifting from a traditional programmatic model to a co-curricular learning/educational model that includes identifying intended student learning experiences, establishing measurable learning outcomes and assessment methods, and using data collection and analysis for decision-making.

As a result of this shift, based on division-wide input and national research, the Division established the following general definition of student success to guide planning across the division and assist in ensuring that UNA students are afforded appropriate opportunities to develop.

The successful student achieves their postsecondary aspirations and demonstrates positive growth toward:

- independent thinking, decision-making, and living
- self-advocacy, personal accountability, and resiliency skills
- integrity, respect, and responsibility in character
- a personal sense of belonging and overall well-being
- valuing and respecting differences in others
- identifying and pursuing life goals

Additionally, each department within Student Affairs also identified success indicators and measurable student outcomes related to the department's services and/or program areas (see _____), which will be assessed annually and by program where appropriate.

The 2018-19 year also brought a significant increase in cross-divisional collaborative efforts between Student Affairs departments and other divisions. Collaborative initiatives include SOAR and Enrollment Management efforts toward recruitment and retention; housing scholarships provided by Housing & Residence Life; undergraduate internship placements in several Student Affairs departments; a new partnership between the Lion's Learning Center and the Student Success Center; Student Counseling Services (SCS) internship opportunities for Counselor Education masters' students; implementation of early-intervention programs by SCS for students transitioning into the College of Nursing or Education programs and those preparing for internships and clinical experiences; Career Center assistance with Academic Advising for conditionally admitted students, and with the *Writing Center* for résumé workshops; Student Engagement programming with Athletics, Fine Arts, and Chartwells; Disability Support Services with several offices for SONOCENT accessibility software pilot, with the Registrar's Office for a commencement interpreter, and with Study Abroad to help students with a disability have a more accessible experience; University Center Operations' partnership with the Art Department to create a student art gallery space in the Loft, and more.

In addition to successful cross-divisional collaborative efforts, there were significant improvements and/or accomplishments within the Student Affairs division related to new initiatives, departmental recognition by outside entities, and personnel educational achievements and awards, as follows:

Significant Accomplishments:

- Student Counseling Services relocated to Rice Hall in May, 2019
- University Health Services relocated to the first floor of the Medical Arts Building adjacent to campus in May, 2019
- Peer mentor programs were established in Career Center and Disability Support Services
- Lion Learning Center opened in Rivers Hall – will grow to a fully operational academic support space in partnership with the University Success Center
- Reestablished the use of nationally-norm assessment tools across the division
- New *UNA's Policy and Procedures: Sexual Harassment, Sexual Misconduct, Intimate Partner Violence, Stalking, Retaliation, and any other form of Sex and Gender Discrimination* policy along with the revised non-discrimination policy approved in spring 2019
- Consolidated University Police dispatch operations with the City of Florence at a reduced cost to the University
- Grants awarded to University Police and University Health Services

Significant Data Points

- 96% of students that attended SOAR matriculated to UNA in the fall semester
- 1,270 first-time, full-time students completed the UNA online sexual assault education survey before attending UNA, and an additional 132 programs and/or training sessions were attended throughout the year by students and employees
- Student Recreation Center had 45,908 student visits
- Increase of at least 5% usage of Student Counseling Services, University Health Services, and Disability Support Services
- Of Student Counseling Center student clients who reported struggling academically, 78% reported that counseling helped them “improve studies, class attendance, & grades”
- Over the last three years, between 12% and 19% of UNA graduates used UNA Counseling Services
- In addition to normal University Police 24-hour operational duties, UPD serviced 2,100 hours of UNA events and/or services
- University Health Services had 6,436 clinic visits (5.2% increase) and dispensed 5,299 medication prescriptions (6.2% increase), which conservatively quantifies to \$398,795 in free services to students, \$20,000 direct savings to employees (difference between \$5 office visit and \$35 co-pay), and at least \$60,000 savings to UNA insurance plan
- Fall 2018 All-Greek term GPA was a 3.146, with 41% of members earning above a 3.5 GPA and 19% of members earning a 4.0
- Spring 2019 All-Greek term GPA was a 3.126, with 43% of members earning above a 3.5 GPA and 17% of members earning a 4.0
- 1,541 students received housing assignments for fall 2018, with 85.75% of students who completed applications matriculating for the academic year
- The average GPA for Student Resident Assistants (RAs) was 3.32 and 3.42 for fall 2018 and spring 2019, respectively, with 14 RAs having 4.0 GPAs in the fall and 12 having 4.0 GPAs in the spring

Recognition from Outside Entities:

- Governor Kay Ivey awarded a certificate of recognition to Disability Support Services
- Senator Doug Jones conferred a recognition award acknowledging the establishment of the Delta Alpha Pi Zeta Zeta International Honor Society for students with disabilities
- UNA Rugby Club qualified for the finals at the regional tournament in Saint Petersburg, FL and finished the season ranked 5th in the country
- UNA Swimming and Bass Fishing Clubs both competed in state, regional, and national events
- Johns Hopkins and Duke internships earned by two Resident Assistants (RAs)

Additional Educational Achievements and Award Recognitions:

- Balfour Fellowship recipient from the Foundation for Fraternal Excellence (\$1,000 scholarship); and recipient of the Catherine Leslie Iten Scholarship from the Alpha Delta Pi Foundation (\$2,205 scholarship) – Ashley Christman, Assistant Director for Fraternity & Sorority Life, Office of Student Engagement
- Completion of FBI National Academy – Chief Kevin Gillilan, UNA Police
- Attorney General Commendation – Chief Kevin Gillilan, Captain Les Jackson, Latricia Hensley, UNA Police
- Bachelor of Science in Criminal Justice – Officer Shequanda Jenkins, UNA Police

Overall the Division of Student Affairs, with much support from other university divisions, made progress this year and positively affected UNA students, as shown by these and many other accomplishments. As the Division moves toward full implementation of the co-curricular model and continued application of best practices, it will be important to also build a solutions-focused culture to address future funding challenges, the declining college-age population, and the changing needs of students. Efforts to build that culture are already underway.

Note: Annual reports and accomplishments for individual Student Affairs departments may be accessed on their departmental web pages at una.edu.