



Annual Report Summary 2020-2021

The UNA Division of Student Affairs provides co-curricular opportunities that enhance students' learning and overall educational experience. As such, the UNA Division of Student Affairs' services, programs, and activities are grounded in research-informed developmental theory and objectives aimed at enhancing the holistic and transformational development of our students. Through collaborative partnerships with all divisions across campus, Student Affairs contributes to a well-rounded and engaging experience that prepares students for current and future success.

UNA's Division of Student Affairs successfully navigated many challenges presented in the 2020-2021 academic year. As the University welcomed students back to campus in Fall 2020, Student Affairs departments were prepared to serve them in myriad ways. From Title IX, University Health Services, and University Police updating their websites, to Student Conduct and University Events making sure face coverings were readily available, to Student Counseling, The Pantry, and Case Management collaborating to ensure students' mental health, food, and academic needs were met, our staff worked tirelessly to help our campus community stay safe, healthy and engaged.

Highlights of Sustained COVID-19 Response

UNA continues to be on the forefront of the pandemic response and its work has been applauded by the Alabama Department of Public Health and the Florence-Lauderdale Emergency Management Agency as well as its response partners GuideSafe and UAB.

- Housing & Residence Life with collaboration among numerous departments worked to:
 - Identify students who had hardships and needed to remain in University housing while in isolation or quarantine due to COVID-19.
 - Accommodate students' dining needs by delivering meals to those in isolation or quarantine.
 - 1011 residential students were quarantined and 244 were isolated.
 - HRL delivered 3,711 meals during the 2020-2021 academic year.
 - Resident Advisors are vital campus leaders in a normal year, but especially this academic year. They were responsible for COVID-19 policy enforcement, meal delivery, a vast change in programmatic delivery, and the challenges that come with being a student. Please note:
 - In Fall 2020, 8 RAs had a 4.0 GPA. In Spring 2021, 11 RAs had a 4.0 GPA.

- In Fall 2020, 14 RAs had between GPAs between 3.5-3.99. In Spring 2021, 8 RAs had GPAs between a 3.5-3.99.
- University Health Services led the COVID-19 campus-based health and well-being response by providing easily accessible testing and vaccination clinics on campus. UHS also conducted contact tracing and managed COVID-19 quarantine initiation and release for those exposed to the virus. UHS also supported the greater Shoals community by delivering vaccine to the local community through campus-based mass vaccination clinics.
 - Implementation of an accessible and centrally located, large-scale mass vaccination site for the UNA campus and the Shoals community to distribute COVID vaccine to anyone meeting criteria based on Alabama Department of Public Health (ADPH) distribution plan. Administered 3,889 COVID vaccines.
 - Oversight, management and reporting of positive COVID-19 cases within the campus community including implementation of all contact tracing across campus based on guidance from ADPH and Centers for Disease Control (CDC).
 - Implementation and administration of entry COVID testing for incoming students and sentinel testing for both students and employees through the Guidesafe program, asymptomatic COVID testing for all athletic programs per NCAA guidelines, asymptomatic COVID testing for group events and/or travel, and implementation of diagnostic COVID testing and treatment.
 - Launched the Health Services Remote Clinic located in the Guillot University Center (GUC) as a centrally located and easily accessible site to assist employees and students living both on and off campus with asymptomatic COVID testing, health screenings, and immunization administration.
- Student Counseling Services worked to ensure students had access to mental health services throughout the pandemic.
 - Clinical staff completed Tele-mental Health Certification training to ensure equitable access to quality services for students disenfranchised by the COVID-19 pandemic.
 - Quarantined students living on campus received 358 Care Calls from SCS staff to assist with overall health and well-being needs to reduce the feelings of isolation associated with quarantine.
 - SCS sponsored the UNA C.A.R.E.s Fall Festival and Kick off to Spring Break, featuring Ole Pete Key to address concerns related to mental health during the pandemic. This event provided a social connection for students who were feeling isolated by the pandemic.
- Student Conduct worked with students on 126 cases related to COVID-19 violations to educate them on the importance of community safety as well as following guidelines.

Other significant accomplishments

- University Health Services
 - Collaborated with multiple on- and off-campus partners to expand campus medical and mental health services through the newly launched Health and Well-Being initiative.
 - Designed and implemented collaborative partnership between UHS, Student Counseling Services, Case Management and Fast Pace Health in order to provide streamlined access to mental health services for all UNA students. This partnership provides UNA students additional access to mental health treatment through telepsychiatry evaluations, consultations, and medication management.
 - Continued to serve as a clinical rotation site for UNA undergraduate nursing students and added new internship availability in Fall 2020 for UNA graduate level nursing students.
 - Provided health screenings at multiple events across campus including 12 commencement ceremonies, Unpack the Pride, Kilby CARES camp, UNA football game, and the UNA Fall Festival.
 - UHS updated the Patient Portal to allow for immunization compliance utilization and access to healthcare information related to diagnoses.
 - Launched program with Medicat and Anderson College of Nursing and Health Professions (ACONHP) to assist students within the nursing program in obtaining their immunization records.
 - Received two self-service kiosks for completion of self-check-in process in Health Services clinic.
- Title IX
 - Re-wrote policy, took policy through shared governance process, and passed policy through a Board Resolution based on 2,000+ pages of federal regulations drastically changing Title IX
 - In collaboration with University Police Department Chief Les Jackson, our CSAs have been identified and training provided to them.
 - The TIXC, Chief of Police, and Assistant Director of Student Conduct also attended a two-week Clery Academy.
 - Title IX Coordinator selected to serve on the 2021-2022 Planning Committee for the NASPA Strategies Conference to take place in January 2022 in Boston, MA
 - Title IX Coordinator appointed to chair the workgroup related to Gender, Diversity, Inclusion, and Student-Athlete Well-Being as part of self-study aspect of year 3 of the NCAA Division I Transition.

- Title IX Coordinator has been one of just 25 members to join the Association of Title IX Administrators (ATIXA) Legislative Committee as a representative on the Procedures Subcommittee. This committee will be drafting proposed legislation to restore Title IX and presenting it to Members of Congress.
- Five University-appointed advisors are available to students. The University has seven certified investigators trained in Civil Rights investigations. 10 staff/faculty members have been identified to serve as Decision Makers.
- Title IX facilitated the installation of a Mamava Lactation Pod as part of the goal to support pregnant and parenting students.
- Housing & Residence Life
 - The fall occupancy outlook for Fall 2021 is promising. On 5/16/20, there were 675 submitted returner applications. On 5/16/21, there were 805 Returner Applications for an increase of 19.25%.
 - The LLC serves students five days per week and has a number of ongoing events as well as pop-up opportunities. Health Services and Career Center would attend twice a month and provide scheduled activities for residents. Additionally, academic advising, faculty workshops, and small group events occurred throughout fall and early spring.
 - Added a night/weekend environmental services staff member and facilities staff member who were utilized on an as-needed basis. These will become a permanent part of the scheduling rotation.
 - A second laundry room is being created at Twin Oaks apartments, carpeted areas are being replaced with luxury vinyl tile, residential staffing was increased, and some furniture has been replaced.
 - Outdoor patio at Rivers has been upgraded to host more student gatherings.
 - Three Area Coordinators were voted Best of ALAHO for their program session and presented at the SEAHO 2021 conference.
 - 12 RAs were recognized at the 2021 University Awards Gala.
- University Police Department
 - Fully implemented Operations Commander, new software for Parking & Transportation Services in Fall 2020. The software links services into one database and one interface, allowing the registrant to access a personal parking information portal.
 - Received a certificate from the Alabama Law Enforcement Agency Criminal Justice Information Services Division for meeting four criteria for the National Incident-Based Reporting System: System Compatibility, System Responsiveness, Statistical Reasonableness, and Satisfactory Error Rate.
 - Partnered with the Division of Diversity, Equity, and Inclusion to conduct a series of classes to help officers and department members better understand working with diverse groups they come in contact with. The training included

Implicit Bias, Mental Health Services, LGBTQ plus, Title IX, and Disability Support Services.

- Hired three new full-time officers, two part-time officers, and 6 part-time Public Safety officers.
- Through the Safety and Emergency Preparedness Committee, UPD conducted two Table Top Exercises this year: one with the SEPC, and one with the members or designees of the Emergency Operations Center.
- Student Counseling Services
 - Fully implemented the Stepped Care Model to address the mental health needs of students.
 - SCS supervised the Healthy Lion Council, which provided six major campus events.
 - SCS collaborated with campus partners for 13 events to address several mental health issues, such as suicide, grief, stress, eating disorders, and life skills.
 - SCS developed and filled Mental Health and Well-Being Coordinator position.
- Student Conduct
 - Director and Assistant Director attended several national trainings to stay abreast of new laws, national trends and collaborating opportunities across higher education, as well as trainings for their roles to help the Title IX office.
 - Assistant Director served as Staff Senate Vice President and will take over as President in July.
 - Student Conduct, along with Title IX and Case Management, switched to the Maxient software system in August. This system works better for all three offices to keep up with data, case reports, letters, etc. The Student Complaint process will also be held in this database.
 - Currently working with the General Counsel on a review to update and improve language on the policies rated yellow by FIRE, the Foundation for Individual Rights in Education. New language has been written and the Code of Student Conduct will be updated in Summer 2021 to reflect changes that should move UNA to a green rating.
- Student Engagement
 - Community Service and Outreach had roughly 965 hours of education and training through service programs.
 - Fraternity and Sorority Life started a 6-week new member course covering topics of history, risk prevention, and diversity and inclusion.
 - This year over 200 students participated in one or more leadership development programs focused on peer mentorship, self-assessment and reflection. Thanks to a collaboration with the Career Center, workforce recruiters facilitated some of the programs.

- UNA Recreation
 - North Alabama Gaming won national divisional championship (Overwatch).
 - Due to demand, Outdoor Adventure Center (OAC) purchased four new kayaks.
 - Repaired leak in roof.
 - Hired a new full-time custodian.
 - Coordinator for Intramural and Club Sports completed American Heart Association (AHA) instructor certification.
 - Director completed level 1 American College of Sports Medicine (ACSM) Exercise is Medicine, American Council on Exercise (ACE) Orthopedic Exercise Specialist.
 - Hired student to improve UNARec social media presence

- University Center Operations and Event Management
 - Moving forward on adding a Digital Wall to the GUC Atrium for events, advertising
 - Installed technology to allow Zoom meetings in the Loft and GUC 200.
 - Continued partnership with UNA Panhellenic to outfit the restrooms with hygiene products, also called the Period Project.
 - Continued partnership with Art Department to display student works in the Loft.
 - Student satisfaction has increased in key areas of the past three survey cycles.

Significant Data Points and Operational Statistics

- University Health Services
 - A total of 40,163 patient touches including on campus and in the community
 - 12,090 clinic visits
 - 15,065 screenings for events or programs on campus
 - 500 flu vaccines administered
 - 125 schedule telepsychiatry appointments with Fast Pace Health
 - Access to UHS services saved the University insurance plan nearly \$24,000
 - Nearly \$8,000 direct savings to employees in cost difference in clinic visit and copay
 - \$630,905 in free services to students and employees (conservatively quantified)

- Student Counseling Services
 - 2,547 individual/group appointments
 - 473 unique new students and 177 unique returning students
 - 2,061 clinical hours provided to students
 - \$154,575 in free individual services to students (conservatively quantified)

- Case Management
 - Referrals showed an increase of 38% from Fall 2019 to Fall 2020 semester and 50% from Spring 2020 to Spring 2021

- 12 Caring for the Pride Fund applications were processed, and \$3750.33 was distributed in student assistance for Spring 2021
- 330 Meal Swipes provided to students through Feeding the Pride in Spring 2021
- Student Conduct
 - 445 total cases
 - More than 1,200 incoming students completed AlcoholEDU and Sexual Assault Prevention courses in Fall 2020
- UNARec
 - 16 intramural softball teams and 12 futsal (indoor soccer) teams
 - 20 club sports scholarships awarded
 - 80 students attended Halloween Dash
- Student Engagement
 - 311 students completed a Fraternity & Sorority Life new-member course on history, risk prevention, and diversity and inclusion
 - University Program Council engaged with over 1740 students on campus at events
- Housing & Residence Life
 - 4927 total Lion Chats, 450 total community meetings
 - 24 editions of Mindful Mondays focusing on awareness, involvement, self-care, and experiential learning
 - 6 key events (monthly) focusing on DEI topics, including disability awareness, stereotypes, homelessness, voter registration, and mental health
 - 482 total check-ins at Lion Learning Center
 - 1027 Total Residence Hall Tour Participants
- University Center Operations and Event Management
 - Nearly 2,500 visits to Lion's Den Game Room
 - 930 bookings of reservable space, with 16,881 in estimated attendance